

Extended warranty

for energy storage systems SUNSYS HES L and SUNSYS HES XXL



Warranty extensions are available to provide a total warranty of up to 20 years for your battery or the complete storage system, depending on your needs. They include the corrective maintenance of your covered items (parts included) as well as a follow-up of your requirements.

Full coverage of your system

Benefit from an extended manufacturer's warranty of up to 20 years, depending on your needs.

Battery performance warranty

The warranty extension includes a performance warranty on the battery. This is the warranty of a DC residual energy level depending on the battery use.

Controlled budget

You know the price of the warranty extension from the outset and, with just one payment, you can therefore avoid unforeseen costs.

Speed of intervention

In the event of a breakdown, our experts provide you with a rapid response: within 1 day for initial telephone support and within 1 week for an on-site visit, if this is required.

A solution for

- > Commercial and industrial buildings
- > Electric vehicle charging stations
- > Isolated microgrids
- > Resilient microgrids

Key points

- > Full coverage of your system
- > Battery performance warranty
- > Controlled budget
- > Speed of intervention

Extended warranty

for energy storage systems SUNSYS HES L and SUNSYS HES XXL

What does the extended warranty cover?

- Corrective maintenance of the complete system or just of the battery, depending on the chosen warranty, (repair or replacement of defective parts), including parts replaced, the labour on site as well as travel and accommodation costs⁽¹⁾.
- Battery performance warranty.
- Assistance from our team of experts in the event of a problem, with a quick response.

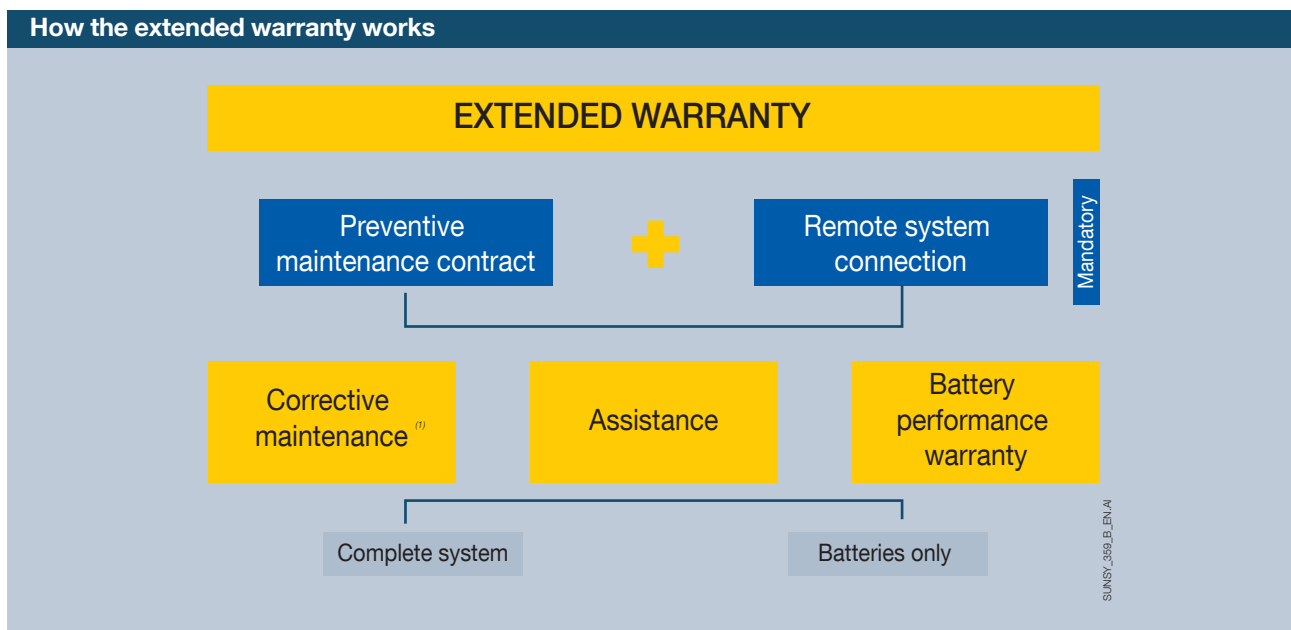
What are the qualifying criteria?

- A preventive maintenance contract must be subscribed.
- Equipment must be permanently connected to the Internet, enabling access to battery data history.
- Socomec must be able to retrieve all data coming from battery at any time.
- Socomec can store all battery data on a secure cloud network on behalf of the customer.
- If the customer prefers to store the battery data himself, the customer assumes all responsibility. In the event of a problem with battery data storage managed by the customer, Socomec reserves the right to cancel the extended warranty.

A warranty adapted to your needs

To offer you greater flexibility with your warranty, we offer various options:

- Extended warranty applicable to the complete system,
- Extended warranty applicable to the batteries only,
- Warranty extension up to 20 years.



⁽¹⁾ Provided that the installation is in a country where a Socomec subsidiary is present and as specified in your commercial offer.