

Maintenance contracts

for STATYS Static Transfer Switch



APPL712 EPS

Silver, Gold, Platinum and Platinum+ are the Maintenance service contracts suitable for standard STS.

50+ years of manufacturer's experience is at your disposal to provide you with a comprehensive support package which affords you complete peace of mind.

SERVICE DESCRIPTION	SILVER	GOLD	PLATINUM	PLATINUM+
1 Annual preventive maintenance visit	•	•	•	•
Labour & Mileage for corrective maintenance		•	•	•
Original spare parts			•	•
Hot-line availability	•	•	•	•
Emergency hot-line 24/7	○	○	○	•
Response time to site within next working day	•	•	•	
Response time to site within 6h*	○	○	○	•
Response time to site within 4h*	○	○	○	○
Preventive replacement of consumables (fans and capacitors)	○	○	○	○
Additional preventive maintenance visit	○	○	○	○
Out of hours preventive maintenance visit during night, week-end, bank holidays	○	○	○	○
Thermal imaging	○	○	○	○

•: included.

○: optional.

* Please check the service coverage in your area.

Key points

- > Original spare parts
- > Expert engineers equipped with professional tools and software
- > Safety procedures

Benefits

- > Improves system availability
- > Optimises product lifespan
- > On-site interventions guaranteed